

Faculty and Staff Crisis Intervention Flow Chart for Students

For ALL students (including those off-campus), the Student Assistant Program (SAP) is available 24/7, nationwide for urgent care, phone counseling, face-to-face counseling in their area, and referrals to behavioral health providers covered by their insurance. Student Behavioral Health at UHS is also available to guide the student for any behavioral health care needs.

Determine Level of Student Behavior

(If in doubt follow procedure for the next higher level)

Incident reports are available from Director for Equity & Diversity/Student Conduct Officer

In all levels, if situation becomes unsafe call Campus Police (901) 448-4444 or 911 if off campus

LEVEL I

A student who has a **change in behavior, thinking, or decline in academic performance**, may be troubled confused, very sad or anxious, irritable, have decreased motivation/concentration.

Speak directly with the student privately and confidentially. Express concern. Complete an incident report. Contact resources as appropriate.

Consultation Resources

Questions about emotional and behavioral issues and getting help, call:

Student Behavioral Health:
(901)448-5064

24-7 Student Assistance Program:
(800) 327-2255

University Health Services
(901) 448-5630

SASS Counselor
(901)448-1963

AND/OR

Administrative/Judicial procedural concerns, call:

Director Equity & Diversity/Student Conduct Officer: (901)448-2133

Assistant Vice Chancellor for Student Affairs: (901)448-5070

Academic and Student Resources

Allied Health Sciences:
(901) 448-5581

Dentistry:
(901) 448-6200

Graduate Health Sciences:
(901) 448-5538

Medicine:
(901) 448-5684

Nursing:
(901) 448-6125

Pharmacy:
(901) 448-6120

Educational Support: Student Academic Support Services (SASS): (901) 448-5056

LEVEL II

A student whose conduct is **disruptive or inappropriate**, makes unrelated or bizarre comments, is defiant or verbally abusive or hostile, draws attention to self, or exhibits withdrawn behavior.

Speak directly with the student privately and confidentially. Express concern. If safe, set limits for acceptable behavior in situation. Complete an incident report. Contact resources as appropriate.

If necessary, ask the student or individual to leave the class or department for the remainder of the period or for a set amount of time. If necessary, discuss situation with Director of Equity & Diversity/Student Conduct Officer (901) 448-2133 or Assistant Vice Chancellor for Student Affairs (901) 448-5070. Disciplinary Action may include oral or written warning, temporary exclusion from class, suspension, or expulsion. Student must receive written permission in order to be readmitted to class.

LEVEL III

A student whose conduct is **threatening or dangerous**, makes verbal or physical threats directed at self or others, resists help.

Physically protect yourself and if possible others. Rule out the possibility of harm to self or others. Contact Campus Police (901) 448-4444 or call 911 if off campus. Contact resources as appropriate.

Consultation/Intervention Resources

If student is on campus, call CAMPUS POLICE: (901) 448-4444 - If student is off campus, call: 911

THEN Administrative/Judicial procedural concerns, call:

Director Equity & Diversity/Student Conduct Officer: (901)448-2133

Assistant Vice Chancellor for Student Affairs: (901)448-5070

AND/OR Student Behavioral Health: (901)448-5064, After Hours (901) 541-5654 **AND/OR** College Deans Office.